

USPS-FY20-33
Consumer Access to Postal Services

I. PREFACE

A. Purpose and Content

USPS-FY20-33 provides information regarding consumer access to postal services. In particular, it provides information regarding post offices, delivery points, collection boxes, and wait time in line.

B. Predecessor Document

USPS-FY19-33.

C. Methodology

There is no change in the methodology to collect the data.

D. Input/Output

None

II. ORGANIZATION

In addition to this preface, USPS-FY20-33 contains four Excel files:

CollectionBoxesFY2020.xls
DeliveryPointsFY2020.xls
PostOfficesFY2020.xls
WaitTimeInLineFY2020.xls